

Bath Expo



Customer Name

Date of Installation

The Remodeling Group Inc. & Bath Expo of Cleveland to provide guarantee coverage on all pieces, parts and materials. Products to remain completely free from manufacturers defect for as long as you own your home.

In addition to tub, shower pan and walls, this guarantee includes coverage on the plumbing fixtures as well.

This guarantee also includes a life of the home guarantee on labor and workmanship associated with the installation.

There is no proration or declining coverage.

There will be no service charges, trip charges, or shipping costs associated with guarantee claims.

This guarantee is completely transferable to one subsequent owner of the property for a period of ten years. Go to www.BathExpoCleveland.com/warranties for more details.

This guarantee only excludes acts of nature, vandalism, abuse, fire and civil unrest, which are covered under homeowner's insurance.

WARRANTY TRANSFER PROCESS

Step 1: Contact Our Offices Prior to Title Transfer

- *Inform Us:*
- Contact our offices before the title transfer to let us know about your desire to transfer the warranty to the future owner.
- Provide your project details, including the address and the type of project installed.

Step 2: Schedule Inspection

- *Arrange Inspection:*
- Schedule a convenient time for our team to conduct a brief inspection of the project.
- This inspection will allow us to document the condition of the installed project to ensure it meets our company and the manufacturer's warranty transfer criteria.

Step 3: Provide Future Owner's Information

- *Submit Details:*
- After our inspection and upon approval of the warranty transfer, provide us with the name(s) and contact information of the future homeowner.
- This information will be used to create a new warranty in the subsequent homeowner's name.

Step 4: Welcome the New Homeowner

- *Deliver New Warranty and Gift Basket:*
- Once the new warranty is created, we'll deliver it to the subsequent homeowner.
- Along with the warranty, we'll also send a company gift basket to welcome them to the Expo family.
- The gift basket is a token of our appreciation and a warm welcome to the new homeowner.

By following this process, customers can easily transfer their project warranty to a subsequent homeowner, ensuring peace of mind for both parties and welcoming the new homeowner to the Expo family with a thoughtful gift.